



Technology Office

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To: V. J. St. Pierre, Parish President
From: Erik Dufrene, Computer Systems Supervisor
Re: 2012 Annual Report

In 2012, the Technology/GIS Office continued supporting the different Parish offices, as well as, council. With new expansion taking place and offices being relocated for more efficient operations, the Technology office was involved with providing technology services to these various locations.

Technology Achievements 2012:

- Continued our support of parish and council staff with all technology issues
- Maintained the Fiber Based Direct Internet Access
- Maintained the Metropolitan Ethernet Parish-wide Network
- Supported incoming calls and assigned tasks to the appropriate staff members
- Continued implementing our Parish wide Phone System
- Upgraded all Parish owned cell phones to Verizon Carrier
- Maintained Remote Backups of All Critical File Systems

GIS achievements 2012:

- Street map update (Annually)
- Parcels and Address database
- East bank Drainage GPS data
- West bank storm protection
- Wastewater GPS data
- Waterworks Field Maps
- Web mapping application(s)
- Completed 2012 St. Charles Parish Street Map for distribution early 2012.

Confident that 2013 will be just as productive as 2012, we look forward to working with the current staff as we continue to accomplish and exceed the new goals we have set. I feel very good in the direction with which the Technology/GIS staff is heading and continue to believe that we are accomplishing a lot each year.